

Information on applying the consumer's right of withdrawal

1. The right of contract withdrawal

You have the right to withdraw from this contract without giving any reason within 14 days. The withdrawal period expires 14 days after the conclusion of the license agreement. In applying the right of withdrawal, please inform us of your decision to withdraw from this agreement with a clear statement sent to Pinf s.r.o., 906 05 Sobotište 393, or to mail: support@pinfhry.sk or support@pinfhry.com. You can also fill out the withdrawal form or any other withdrawal notice electronically through our website <https://www.pinf.sk/support/>. If you make use of this option, we will promptly confirm your withdrawal by mail. You can use the model withdrawal form we have sent to you or you can download it from our web site. The withdrawal period is retained if you send a notice about the applying of the withdrawal right before the expiry of the withdrawal period.

2. Consequences of withdrawal

We will refund all payments you have made in connection with the conclusion of the contract, in particular the purchase price, including the cost of delivering the goods to you. This does not apply to additional costs if you have chosen a different kind of delivery, such as the cheapest offered way of delivery. Payments will be refunded to you without undue delay, no later than 14 days after we receive your notice of withdrawal from agreement. Their payment will be made in the same way as you used for your payment if you explicitly disagreed with another payment method, without charge of any additional fees. The payment for the purchased goods will be paid to you only upon receipt of the returned goods back to our address or upon presentation of the document proving the return of the goods back, whichever comes first. Send us your goods back or bring it to our nearest address within 14 days of the date of the withdrawal right. The time limit is deemed to be preserved if you send the goods back before the 14-day period expires. The direct cost of returning the goods is borne by you. You will only be responsible for any reduction in the value of the goods as a result of handling it other than what is necessary to ascertain the nature, characteristics and functionality of the goods.

3. Model withdrawal form

(fill in and send this form only if you wish to withdraw from the contract)

To: Pinf s.r.o., 906 05 Sobotište 393, support@pinfhry.sk or support@pinfhry.com:

I/We* hereby declare that I/We* withdraw from the agreement to provide this service:
_____ (also indicate your order number)

Date of ordering the service: _____

Name and surname of consumer / consumers: _____

Post and email address of the consumer / consumers: _____

Date: _____